



Microchip Technology
eServices –Landing Page – User Guide

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Application URL

<https://eservices3.microchip.com/>

The above URL will redirect the user to the new eServices2 landing page

The screenshot shows the Microchip eServices landing page. At the top, there is a navigation bar with 'eServices' on the left and the Microchip logo on the right. Below the navigation bar, there is a 'Contact Us' button and a 'Login' link. The main content area is titled 'Microchip eServices' and includes a brief description of the portal. Below this, there is a section for 'Benefits of eServices' with three bullet points: 'Stay connected with Microchip', 'Track, monitor and follow-up information shared with Microchip', and 'Information available 24/7'. A registration bar follows, with 'Existing User?' and buttons for 'Microchip' and 'Partner', and 'New User?' with a 'Register' button. The 'Applications' section contains six cards: 'Supplier Process Change Notification', 'Document / Specification Distribution', 'Supplier Corrective Action Request', 'Hazardous Substances Process Management', 'Test Setup Option', and 'Subcon Lot Disposition'. Each card has a 'Learn More' link. At the bottom, there is a copyright notice for 2019 Microchip Technology Inc. and social media icons for Facebook, Twitter, YouTube, and LinkedIn.

User Registration

User can self-register themselves by clicking on the  button. When clicked on the “Register” button user will be redirected to the below screen where user can key-in the details and request access.

The screenshot shows the 'New Registration' form on the Microchip eServices portal. The form is titled 'New Registration' and includes the following fields: 'E-mail address', 'Password', 'Re-type Password', 'First Name', 'Last Name', 'Job Function' (a dropdown menu with '-- Select a job function --'), 'Company Name', 'Country' (a dropdown menu with 'United States of America'), 'Address Line 1', 'Address Line 2', 'City', 'State Or Province' (a dropdown menu with 'Alabama'), and 'Postal Code'. To the right of the form, there is a red error message: 'Your password must be between 8 and 16 characters long with at least one letter of the alphabet and one digit. Special characters (#, &, %, *, etc.) are not supported.' Below the form, there are two checkboxes: 'Future offers or information about Microchip's products or services' and 'Remember me on this device'. At the bottom left, there is a 'Security Check' section with a red bar and the number '14'.

Login

Partners who already have access to the eService suite of applications, can login to the application by accessing the below highlighted links.

eServices

Microchip

Contact Us

Microchip eServices

Microchip's eServices portal is designed to provide a multitude of resources to Microchip Employees and broad spectrum of business partners. Registration and authorization are required to view, download or submit documents that require authorization.

Benefits of eServices

- ✓ Stay connected with Microchip
- ✓ Track, monitor and follow-up information shared with Microchip
- ✓ Information available 24/7

Existing User? | Microchip | Partner | New User? | Register

Applications

Supplier Process Change Notification
Test Message
[Learn More →](#)

Document / Specification Distribution
Document/Specification Distribution is one of eService suite of applications, which is used by the Subcons, Supplier and Foundry to download Controlled Documents and Specifications from Microchip Document Control.
[Learn More →](#)

Supplier Corrective Action Request
SCAR is one of eService suite of applications used by Microchip to issue Supplier Corrective Actions to the Supplier, Subcons and Foundry.
[Learn More →](#)

Hazardous Substances Process Management
HSPM is one of Microchip's eService suite of applications which is used by Assembly subcons to submit Bill of Material information for assembly packages and to submit reports for HSPM directives.
[Learn More →](#)

Test Setup Option
TSO is one of Microchip's eService suite of applications which is used to notify subcons when there is a revision to the Test Setup Options. User interface enables users to view and download TSO documents.
[Learn More →](#)

Subcon Lot Disposition
SLD is one of Microchip's eService suite of applications which caters the need to handle lot dispositions for sub-contractors
[Learn More →](#)

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Clicking on any of the above highlighted buttons will take the user to the below screen, where they can use their credentials to login to the application.

MICROCHIP

Products Applications Design Support Order Now About

myMicrochip Sign In

Email address:

Password: Should be 8 to 15 letters, 1 alphabet, 1 numeric

Forgot Password?

Remember me on this device.

Sign In

New to myMicrochip? Register for an account

View Microchip's Privacy Policy

Why register for myMicrochip?

Join myMicrochip and gain access to member-only benefits with new features added constantly. Take advantage of these great perks by joining today!


We have now integrated your myAtmel account to myMicrochip and microchipDIRECT. To verify your account access, simply reset your password if you have not already and then log in to myMicrochip or microchipDIRECT.

myMicrochip Benefits Include:

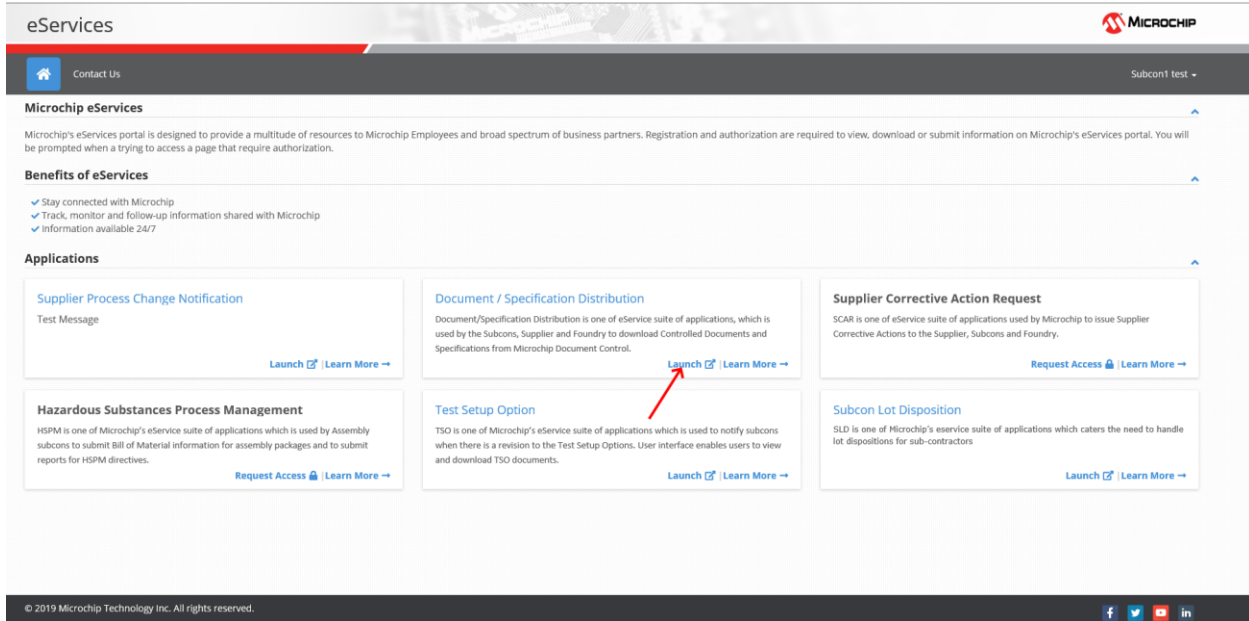
- Free Technical Support
- Free Samples
- Access to microchipDIRECT Inventory
- Product Change Notification Delivery
- Favourite Products and Documents Saved to Profile
- Easy Registration for Your Software and Tools
- New Product Updates

Get Design Support

Launch application


User will be able to see the  button on the corresponding applications, if they already have access to the application. Clicking on the “Launch” icon, will open the corresponding app.

Note: - Users will be able to see the “Launch” button only after successful login.



The screenshot displays the Microchip eServices landing page. At the top, there is a navigation bar with 'Contact Us' and 'Subcon1 test'. The main content area is titled 'Microchip eServices' and includes a welcome message, 'Benefits of eServices' (staying connected, tracking information, 24/7 availability), and an 'Applications' section. The 'Applications' section contains six cards: 'Supplier Process Change Notification', 'Document / Specification Distribution', 'Supplier Corrective Action Request', 'Hazardous Substances Process Management', 'Test Setup Option', and 'Subcon Lot Disposition'. Each card has a 'Launch' button with an external link icon and a 'Learn More' button with an arrow icon. A red arrow points to the 'Launch' button in the 'Document / Specification Distribution' card. The footer includes copyright information and social media icons.

Request for Access

User needing to access eService suite of applications for which they do not currently have access to, can click on the  button to submit a new request. System should redirect the user to the below screen, when clicked on the “Request Access” button.

Only after entering all the required (*) details, system will allow the user to submit the request. On successful submission, requestor will receive an email as shown below.

eServices User Access Request Received Inbox x

Ca.Test52@microchip.com

to me

Thank you for submitting your request to access eServices. Microchip eServices Team will review your request and contact you.

If you did not initiate this request please reply to this email for further action.

Contact Name: test, Subcon1
Email Address: subconuser@gmail.com
Address: test, test, Alabama 12345
Phone Number:
Organization/Company: test
Department: IT
Supplier Type: Assembler
Microchip Contact/Manager's Email: xyz@Microchip.com
Applications that need access for: Hazardous Substances Process Management
Comments:
Requested On: 1/3/2020 11:25:34 AM

Microchip eServices Team

Note: - There is a waiting period of 48 to 72 hours for the access to be granted from the time of submission.

[Learn More](#)

User can click on the [Learn More →](#) button to know more about the corresponding applications. Clicking on the button will take the user to the below page.

The screenshot shows the eServices landing page for Subcon Lot Disposition. The page has a dark header with the Microchip logo and a navigation bar with a 'Contact Us' link. The main content area is titled 'Subcon Lot Disposition' and contains the following text:

SLD is one of Microchip's eService suite of applications which caters the need to handle lot dispositions for sub-contractors

SLD is a workflow-based application which helps subcons to initiate and track a disposition when there is an issue with the lots handled by them.

Once the disposition is initiated by subcons, system will automatically route the disposition to appropriate or designated Microchip personnel, post which subcons will be communicated on the steps to handle the disposition.


All the notifications between Microchip user and Subcons are handled via email.

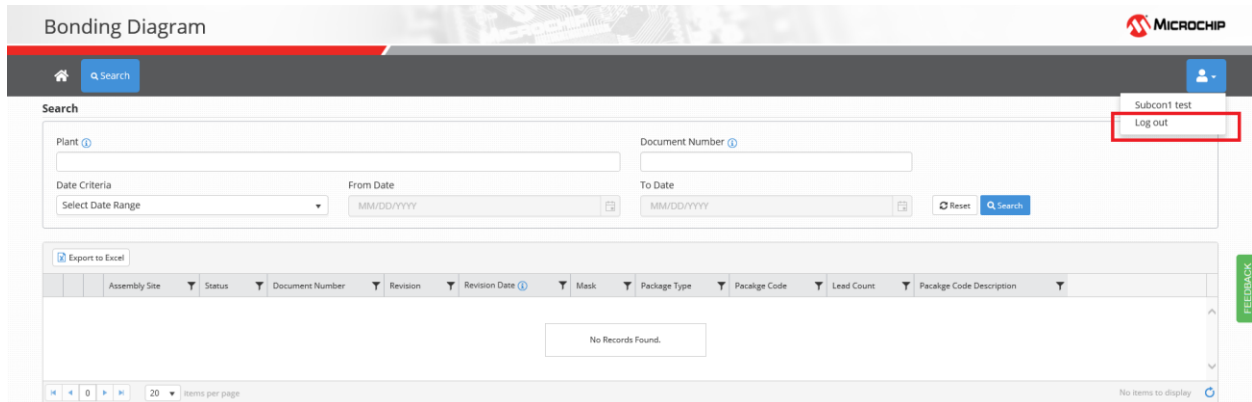
Both sub-contractors and Microchip users will be able to access the online application to view the current status of the disposition, initiate a disposition OR action on the already existing disposition.

Accessing this application is a two-step process:

1. Partners must register themselves with Microchip. After registration login to eServices to request access for this application. Microchip Document Control will process the request and grant access.
2. Once access granted, users can launch the application to view/track/submit Lot Disposition requests.
3. Internal Microchip users should be added to the corresponding group (Assembly, Final Test & Wafer Sort) to access their corresponding dispositions. Users can submit a service now ticket requesting access for the appropriate groups.

At the bottom of the page, there are links for 'Go Back' and 'Launch', and a footer with the copyright notice '© 2019 Microchip Technology Inc. All rights reserved.' and social media icons for Facebook, Twitter, YouTube, and LinkedIn.

Users can click either Launch the application from here (* After successful login) OR go back to the home page by clicking  button.



Logout

Clicking on the down arrow after the logged in username, will show the menu to logout from the application.

